



## **Implementation Support**

Here at AXL, we use our expertise to focus on our client's critical requirements and deliver the right solutions to ensure your project success. For over 10 years, we've been a Dayforce certified partner and our experienced consultants have successfully guided over 350 clients to achieve their HCM goals.

Our implementation support services are tailored to the specific needs of each client. No need to worry if we can help – we can meet your needs regardless of where you are in your HCM implementation journey.

AXL Global Consulting Services to Ensure your Success	
Project Management	AXL's Project Managers plan and execute project operations; communicate status at all org levels; align workstreams and resources; manage project risks, tasks, timeline, and budgets.
Core Team Readiness	AXL guides clients through their project preparations; including data gathering, Dayforce overviews, and resource planning to ensure readiness to execute an efficient, well-informed analysis phase.
Process Analysis & Design	AXL will assist with current process analysis, collaborate and advise on leading practices to ensure a future design that optimally leverages Dayforce's automation for accurate results and ease of use.
Configuration Assistance	AXL consultants are experts in Dayforce's Activate toolset, which puts the power into the hands of clients to build the solution's foundation. We will ensure that the foundation and platform components on which you build your Dayforce solution are strong.
Data Conversion	Our team designs repeatable data conversion processes to support data analysis, testing, and go- live. Our consultants assist and advise on identification and extraction of required data from client systems and convert files into the correct formats to migrate to Dayforce.
Testing Strategy & Support	AXL offers comprehensive User Acceptance, Integration, and Parallel testing strategy, planning, and support, including supplemental script development; script execution; test coordination, tracking, and communication; and collaboration with Dayforce teams for timely issue resolution.
Cutover, Go-Live & Stabilization	AXL consultants assist in planning and execution of cutover from client systems. We provide hypercare services to support a smooth rollout, including assistance with issue triage and collaboration with Dayforce teams to ensure faster issue resolution and low recurrence.
User Training	AXL assists clients in comprehensive Training Planning for their user base (Admin, Executive, Manager, Employee) to ensure adoption. Custom training services are available, including custom guide creation and training delivery in multiple formats (print, video, webinar and classroom).
System Integration	Dayforce's advanced integration engine supports flat file and web services technologies. AXL's consultants design, configure, and test all integration necessary for seamless synchronization with internal (GL, Financial, other relevant systems) and third-party systems.

